

Quality Policy Statement



We believe a high standard of quality in all our services is essential to the achievement of our objectives and the continued success and growth of our business.

It is our policy to supply our customers with the highest standard of service at all times. We work hard to ensure that we continue to meet our legal responsibilities and the requirements of BS EN ISO 9001 standards, which is independently verified by a UKAS accredited certification body.

We regularly review progress against our defined objectives to ensure we continually improve our services. The attainment of these goals requires strong and responsive management with a united commitment from all of us. We have developed procedures and associated documents to meet these requirements held within our Business Management System.

To achieve this, we:

- communicate, listen and work with our customers to fully understand their requirements;
- Enhance our service levels to meet our customer's expectation;
- continuously work to improve the efficiency and effectiveness of our Company;
- communicate with and train our staff to have the knowledge and commitment to the quality process and requirements of our group;
- communicate with our contractors to ensure they are working with our quality standards to provide a first-rate service; and
- regularly inspect/audit our processes and identify opportunities for improvement.

The outcome of our commitment will be the satisfaction of a highly regarding reputation for the quality of our services and a rewarding place of work.

Signed:

Handwritten signature of Dylan Spink in black ink.

Name: Dylan Spink
Date: 28/03/2025
Position: Director

Signed:

Handwritten signature of Jack Howell in black ink.

Name: Jack Howell
Date: 28/03/2025
Position: Director

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